

FAQs for our Loyal Guests

How do I join the MYEDGE club?

Joining MYEDGE is easy and FREE! Simply present your valid photo ID at Casino Services or VIP services and one of our friendly Team Members will get your account set up and playing with a Blue card in no time!

How do I earn points for tier status?

WaterView MYEDGE members earn points while playing slots. Table games players' tier status is calculated on cumulative table wagers. Slot players earn 1 point for every \$11 played. It takes 40 points to get \$1 in value.

What can I do with these points?

You can redeem your points at most of our slot machines by converting them to FreePlay. You may also spend points for food & beverage, hotel stays and other purchases at WaterView Casino & Hotel. To redeem, a player must have at least \$5 in point value available.

If I redeem my points, will I lose my tier status?

Absolutely NOT! We can still see how many points you have EARNED, and that's what we use to determine your tier.

If I redeem my points, does that affect my FreePlay or other offers?

Absolutely NOT! Your points are yours to use as you see fit. Offers are based on average daily points earned over a period of time, and we can see what you've earned, even after you've redeemed them.

What are WaterView's MYEDGE tier levels?

Blue (entry level), Red (400-2,499 points), Green (2,500-7,999 points), Purple (8,000-19,999 points) and Black (20,000+ Points)

What is the tier qualification period?

To determine your MYEDGE card tier, we look at the base points earned from January 1 through December 31. Once you've earned your tier, it's valid from February 1 through January 31. You can be upgraded to the next tier at any time as long as you've earned enough points to qualify!

Who can earn tier status at WaterView?

All guests who are members of the MYEDGE club at WaterView can earn tier status.

What type of rewards will I receive when I achieve higher tier levels?

Higher tier awards include point multiplier days, bonus entries for drawings, exclusive promotions & events, retail discounts, host service, and exclusive gifts.

How will my tier affect my FreePlay and other offers?

The offers we send you in the mail are based on average daily play, so your tier has no effect on FreePlay or monthly offers. Tier card holders will receive exclusive promotions and invitations in addition to the regular monthly offers we send.

Is it possible for the MYEDGE card to affect how the machine plays/pays me?

Absolutely NOT! Your card only keeps track of points and allows you to redeem your offers. It is not connected in any way to the slot machine's random number generator or bonusing. It's not possible.